Relay Services

Telecommunications Relay Service and Assitive Technology

[1]

Telecommunications Relay Service (TRS) is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. There are several forms of TRS, depending on the particular needs of the user and the equipment available. For an explanation of each of the different types of services listed below please go to the FCC website [2].

For a list of companies that provide access to each type of relay service please click on the appropriate link below.

Text-to-Voice TTY-based TRS (“Traditional” / 7-1-1 / Tennessee Relay Service [3])
(Includes Voice Carry Over, Hearing Carry Over Services, and Speech-to-Speech (STS) Relay Services)
Sprint Relay Services [4]

Speech-to-Speech (STS) Relay Services [5]:
Sprint Relay [6]

Shared Non-English Language Relay Services
CSDVRS Video Relay Service [7]
Global VRS [8]
Hamilton Relay Captioned Telephone Relay Service [9]
Purple Communications Video Relay Service [10]
Sorenson Communications Video Relay Service [11]
Sprint Spanish Relay Service [12]

Captioned Telephone Service
ClearCaptions [13]
Hamilton Relay Captioned Telephone Relay Service [9]
Sprint Captioned Telephone [14]

Video Relay Service (VRS)
Convo Communications Video Relay Service [15]

Global VRS [8]
LifeLinks Video Relay Service [16]
Purple Communications Video Relay Service [17]
Sorenson Communications Video Relay Service [18]
ZVRS Video Relay Service [19]

Internet Protocol (IP) Relay Service
Sprint IP Relay Service [20]

IM Relay Services
Sprint IP Using Instant Messenger [21]

Federal Relay [2]

Conference Captioning
Sprint Relay Conference Captioning [22]

Miscellaneous Article
Information about Telecommunications and Computer Accessibility [23]

Assistive Hearing Technology Companies

Advanced Bionics- Cochlear Implants [24]

Cochlear Americas- Cochlear Implants [25]

Med El- Cochlear Implants [26]

Hansaton- Hearing Aids [27]

Oticon- Hearing Aids [28]

Phonak- Hearing Aids [29]

Resound- Hearing Aids [30]

Siemens- Hearing Aids [31]

Starkey- Hearing Aids [32]

Unitron- Hearing Aids [33]

Widex- Hearing Aids [34]

Source URL: https://tndeaflibrary.nashville.gov/connect/helpful-links/relay-services?mini=2020-11

Links:
[1] http://www.fcc.gov/guides/telecommunications-relay-service-trs
[2] https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs
[3] https://www.tennrelay.com/tty
[4] https://www.sprintrelay.com/
[5] https://www.fcc.gov/consumers/guides/speech-speech-relay-service
[6] http://www.sprintsts.com/

[7] http://www.csdvrs.com/
[8] https://globalvrs.com/about-global-vrs-providers/
[9] https://hamiltonrelay.com/captel/index.html
[10] https://purplevrs.com/
[11] https://www.sorenson.com/products_services
[12] https://www.sprintrelay.com/services/servicio-de-retransmisi%C3%B3n-en-espa%C3%B1ol
[13] https://clearcaptions.com/
[14] https://www.sprintrelay.com/services/captel-840i
[15] https://www.convorelay.com/
[16] http://www.lifelinks.net/
[17] https://www.purplevrs.com/solutions-old
[18] https://www.sorensonvrs.com/
[19] https://www.zvrs.com/
[20] https://www.sprintrelay.com/sprintiprelay
[21] https://support.sprint.com/support/service/category/Instant_messaging-Instant_messaging
[22] https://www.sprintrelay.com/services/stc
[23] https://www.five9.com/telecommunicating-and-accessibility-issues-for-the-deaf
[24] https://advancedbionics.com/us/en/home.html
[25] https://www.cochlear.com/us/en/home
[26] https://www.medel.com/us/user-support-us/
[27] https://www.hansaton.de/us/
[28] https://www.oticon.com/
[29] https://www.phonak.com/
[30] https://www.resound.com/en-us
[31] https://new.siemens.com/us/en.html
[32] https://www.starkey.com/
[33] https://unitron.com/us/en_us.html
[34] https://www.widex.com/en-us