



Library Services for the Deaf and Hard of Hearing
Service, Education, and Community for Tennesseans

Webinar: Beyond "How are You?" Getting to the Heart of the Matter in Sessions with Families and Students
(<https://tndeaflibrary.nashville.gov/event/webinar-beyond-how-are-you-getting-to-the-heart-of-the-matter-in-sessions-with-families-and-students-04-15-2022>)



Event Date

Fri, Apr 15 2022, 12am CDT - 0 seconds

Presented by: Elizabeth Parker, MEd. and Cass Fogelstrom, MS, LSLS Cert. AVEEd

Webinar Description:

We all begin meetings and conversations with simple questions. But are we expecting simple, one-word answers, or do we really want to have a more enlightening discussion? In this presentation, we will talk about various question forms and the resulting responses that actually get to the heart of the matter: better communication and better connections.

Presenters Bios:

Elizabeth Parker is a Clinical Instructor and Practicum Supervisor in the Listening and Spoken Language Deaf Education program, Department of Communicative Disorders and Deaf Education at Utah State University. She has served as a classroom teacher, aural habilitation specialist and Program Director of Utah Schools for the Deaf and the Blind. She has taught and mentored hundreds of students and professionals to better serve children who are deaf or hard of hearing.

Cass Fogelstrom provides tele-intervention services for families throughout the country. She has a Master's Degree in Education from the John Tracy Clinic/University of San Diego. Additionally, Cass has a certification as a Listening and Spoken Language Specialist, Auditory Verbal Educator (LSLS Cert. AVEEd). Cass has focused her time and career coaching parents in their home, either in person or through video-conferencing. She has a passion for instilling confidence within the family as they navigate their journey of having a child with hearing loss.

This presentation is most relevant to parents of children who are deaf or hard of hearing who use listening and spoken language and the professionals that serve them. All are invited to join us for this discussion.

This webinar will be recorded. Please see the website for access to this and other webinar recordings:
<http://www.heartolearn.org/communities/learning-together-archive.html>
(<http://www.heartolearn.org/communities/learning-together-archive.html>)

A certificate of completion is offered for participants of the live webinar broadcast.

CEUs are not offered for this webinar presentation.

Webinar start times (by time zone)

10:30 am – 11:00 am PT

11:30 am – 12:00 pm MT

12:30 pm – 1:00 pm CT

1:30 pm – 2:00 pm ET

Live captioning will be provided.

Questions about this webinar: contact [Stephanie Johnson \(mailto:Stephanie.Johnson@usu.edu\)](mailto:Stephanie.Johnson@usu.edu).
Technical assistance during the webinar: contact [Gunnar Thurman \(mailto:gunnar.thurman@usu.edu\)](mailto:gunnar.thurman@usu.edu)

Once you have submitted the registration information, a confirmation email will be sent to your email address with the Zoom link to use for this webinar. Please contact [Stephanie Johnson \(mailto:stephanie.johnson@usu.edu\)](mailto:stephanie.johnson@usu.edu) if you have not received a confirmation email two days prior to the webinar. **Please Note:** Another email will be sent to registrants one day prior to the webinar presentation with the Zoom link.

This webinar platform will be via a Zoom link. Once you have registered for the webinar, a Zoom link will be emailed to you. Please make sure the Zoom account you will be using is up to date. More information on how to update your account can be found here: [Updating Zoom \(http://support.zoom.us\)](http://support.zoom.us)

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There are no CEU's offered for the webinar.

This webinar is being provided by the Early Hearing Detection and Intervention, National Technical Resource Center (EHDI NTRC) housed within the National Center for Hearing Assessment and Management at Utah State University. The work of the NTRC is funded in part by a cooperative agreement (U52MC04391) from the [Maternal and Child Health Bureau \(https://mchb.hrsa.gov\)](https://mchb.hrsa.gov) (MCHB) of the [Health Resources and Services Administration \(https://www.hrsa.gov\)](https://www.hrsa.gov) (HRSA) at the United States Department of Health and Human Services.

The National Center for Hearing Assessment and Management (NCHAM) at Utah State University (USU) is committed to promoting respectful dialogue about improving Early Hearing Detection and Intervention (EHDI) programs. The content, views, or opinions expressed in the referenced materials are those of the authors or presenters. No endorsement by NCHAM, USU, or its funders is implied or expressed.

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Updated: April 20, 2022 12:54pm CDT

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List of links present in page

- <https://tndeaflibrary.nashville.gov/event/webinar-beyond-how-are-you-getting-to-the-heart-of-the-matter-in-sessions-with-families-and-students-04-15-2022>
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